

# EARN YOUR ETHICS CREDITS TOWARDS CCM RENEWAL

## MAINE EXTENSION OF CMSNE INVITES YOU TO JOIN THEM FOR AN EDUCATIONAL ETHICS PROGRAM



Tuesday, September 11, 2018 – 4:30 PM  
Healthsouth – New England Rehab Hospital  
335 Brighton Avenue, Portland, ME 04102

### MEETING AGENDA

4:30 - 6 pm

4:30 pm  
Registration

5:00 – 6:30 pm  
Educational Session

6:30 pm  
Wrap-up

## *Strengthening Resilience - Rehumanizing Difficult Patient Situations*

*Presented by:*

Jon Larssen, MDiv, Mid Coast-Parkview Health

Upon completion of this presentation, attendees will be able to:

- Increase the awareness of dynamics of difficult patients and families.
- Develop tools for handling one's self in the face of challenging situations.
- Develop habits that foster resiliency and wellness in the case manager's career for optimum patient outcomes and career satisfaction.
- Utilize the principles of respect of patient rights and inherent dignity, as well as objectivity as outlined in CCMC's Code of Professional Conduct when working through the challenges of serving difficult patients and families.

Prior registration and pre-payment is required by members and non-members to assure appropriate seating, snack, course materials, 1.5 RN and CCM credits. PLEASE NOTE THE registration is \$20 for CMSNE members, \$30 for non-members. **Register online and save \$5** Failure to pre-register by 8/28/18 will result in a \$5 surcharge to all. Space is limited to 40 attendees register early. Register online at this link: <http://www.cmsne.org/me-events/> Or complete registration and fax with credit card payment or mail to chapter office. This presentation will reference the Principles and Rules of Conduct outlined in CCMC's Code of Professional Conduct in regards to dealing with ethical dilemma's experienced when dealing with difficult patients and families. ([www.ccmcertification.org](http://www.ccmcertification.org))

This program is made possible by support from



*"The content and views presented in this program are those of the independent speaker, while CMSNE endorses the pursuit of educational opportunities attendees should exercise their own professional and independent judgment when interpreting the content of the program".*

Please sign me up for the Maine Extension's, Tuesday, September 11, 2018 program on ***Strengthening Resilience - Rehumanizing Difficult Patient Situations***. Mail registration and fee, payable to CMSNE, 2 Nashua Rd., Pelham, NH 03076, after August 14, 2018 mail to CMSNE, 74 Buckboard Rd., Duxbury, MA 02332 Member and non-member registrations after 8/28/18 will be subject to a \$5 late fee.

Name: \_\_\_\_\_ Company: \_\_\_\_\_

Title: \_\_\_\_\_ Credentials: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email address: \_\_\_\_\_

In an effort to ensure that we provide appropriate credits please tell us which credits you require: RN CCM

\$20 CMSNE Member  \$30 Non-member **Register online and save \$5** Registrations after 8/28/18 will be subject to a \$5 late fee.

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For more information on CMSNE, CMSA and other chapter activities contact the chapter office at:

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E-mail: [CMSNE@comcast.net](mailto:CMSNE@comcast.net) Website: [www.CMSNE.org](http://www.CMSNE.org)

