

Faculty

Sandra Lowery, RN, BSN, CCM, CNLCP is President of CCMI Associates, an independent case management firm. Sandi has worked as a case manager, case management consultant, and trainer for the past 32 years, working locally and nationally for both payers and providers. She has served as a defense expert on legal cases involving case managers. Sandi is on the editorial board of Professional Case Management. In 1995, she was the recipient of CMSA's Case Manager of the Year award, and in 1996 received the Case Manager of the Year award from CMSNE. Sandi was on the CMSA Board for 9 years and was the 2000-2001 President. She is a founder and past president of CMSNE.

Sheila K. Bennion RN, BSN, MBA, CCM has worked in a variety of nursing settings including Medical/surgical, oncology, cardiology, and critical care. The last 25 years she has worked in workers compensation case management. For 20 of those years, Sheila was responsible for the training, coaching and managing of telephonic and on-site medical and disability case managers throughout New England. Currently working as an Associate Clinical Director managing catastrophic and complex workers compensation claims. She is an active participant in CMSNE, currently secretary and has held positions as Past President, President, President- Elect, Vice President, co-chair for the NH extension, member of the scholarship/CMOY committee, annual conference committee and building strategy conference committee. She has presented and published nationally on workers' compensation case management topics. She received the 2010 Case Manager of the Year award by the Case Management Society of New England.

Course Objectives

- ◆ Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission
- ◆ Describe the process for the CCM credential
- ◆ Gain insight and resources for any further self-study needs for the CCM exam

This course is designed to provide the case manager with information to assist them in preparing for the CCM exam, as well as the ACM and ANCC CM certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

Course Content

The content of the course is based on feedback from course attendees, as well as CCMC's list of content areas. The content is updated every 4 months. The 300 page manual for the course includes:

- The domains of essential case management knowledge per national standards and the CCM Commission
- Overview of the CCM process and exam
- 130+ sample exam questions
- Self-assessment design
- Resources for self-study

14 contact hours have been approved by the Georgia Nurses Association, which is accredited as an approver of Continuing Education in Nursing by the American Nurses Credentialing Center's Commission on Accreditation. CCMI Associates is an approved CE provider by the California BRN.

Questions: Call 603-329-7481
or email sandra.loweryccmi@gmail.com
or email CMSNE CMSNE@comcast.net

Mail Registration Form or register online at www.cmsne.org/events

Preparing for Case Management Certification – 5/10 & 5/11/19 – HPHC, 1600 Crown Colony Dr., Quincy, MA

Name: _____ Company: _____
Mailing Address: _____
City, State, Zip Code: _____ Email: _____
Daytime phone: _____
Pay by credit card: Credit Card: Visa, MC, AMEX, Discover Name as it appears on card: _____
Billing address, if different from above: Address: _____
City, State, Zip Code: _____
Number: _____ Security Code: _____ Exp. Date: _____
Fee (includes course syllabus, meals & CEUs): (After 4/26/19 add additional \$25) CMSNE Member \$325 Non-Member \$350
Mail registration form & check to: CCMI Associates, Inc., 74 Buckboard Rd., Duxbury, MA 02332

Prior registration and payment is required by 4/26/19. After 4/26/19 add \$25 late fee - interested participants must check for availability of openings, payment after this date must be made in the form of credit card payment. CCMI Federal Tax ID#: 02-0522841. Cancellation policy: For cancellations up to 7 days prior to the course, an 80% refund will be given, after that no refunds will be made.

AGENDA

Day 1

8:00-8:30

- ◆ **Registration/Breakfast**
- ◆ Professional development and certification
- ◆ Case management concepts
- ◆ Skills for effective practice
- ◆ Outcomes & quality management

12:15-1:00

◆ **Lunch**

1:00-4:30

- ◆ Legal & ethical issues
- ◆ Legislation for payers and providers
- ◆ Sample questions
- ◆ *Intensive:* Private sector benefits

Day 2

8:00-12:00

- ◆ **Registration/Breakfast**
- ◆ Private sector benefits (con't)
- ◆ *Intensive:* Public sector benefits
- ◆ *Intensive:* Occupational health/workers' comp/disability management
- ◆ Sample questions

12:00-12:45

◆ **Lunch**

12:45-4:00

- ◆ Laws and resources for the disabled
- ◆ Sample questions
- ◆ Psychosocial impact on chronic disability
- ◆ Complementary and Alternative Medicine
- ◆ Behavioral health
- ◆ Sample questions

Meeting site:

Harvard Pilgrim Health Care
1600 Crown Colony Drive, Quincy, MA 02169

**Directions to be forwarded upon confirmation
of paid registration.**

CCMI Associates, Inc.
PO Box 175
Humboldt, AZ 86329

Preparing For Case Management Certification

Friday, May 10
and
Saturday,
May 11, 2019

Harvard Pilgrim Health Care,
Conference Room 1057
1600 Crown Colony Drive,
Quincy, MA 02169

Co-sponsored by:

CCMI Associates

and

*The Case Management Society
of New England*