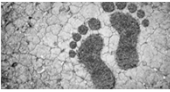




CMSNE 2022 Annual Conference
Adapting to the Everchanging Panorama of Healthcare: Lessons Learned and Moving Forward
Monday, September 26 & Tuesday, September 27
Southbridge Convention Center, Southbridge, MA

"The content and views presented in this program are those of the independent speaker, while CMSNE endorses the pursuit of educational opportunities attendees should exercise their own professional and independent judgment when interpreting the content of the program".





CMSNE Striving to reduce our carbon footprint

Goal to reduce paper copies by utilizing online links to documents and QR Codes

How to Use a QR Code

- Open your smartphone camera
 - Aim at the QR code
- At the top of your screen select the message and it will bring you to the webpage or document.
- As easy as that – let's give it a try. Scan the yellow paper in your tote bag with QR Code, enter your name and email and receive a complimentary code for a CMSNE On-Demand webinar, **Conflict-Resolution for Case Managers: Improving Communication, Overcoming Barriers & Promoting Positive Outcomes**






Case Management Society of New England
www.cmsne.org


The Case Management Society of New England (CMSNE), is the New England Chapter of the Case Management Society of America (CMSA), a multidisciplinary, interdisciplinary network of healthcare professionals working in the specialized practice of case management. Our Chapter members hail from Massachusetts, Rhode Island, Maine, New Hampshire and Vermont.

Celebrate Case Management Week

October 9-15, 2022




National Case Management Week
Setting the Standard for Patient-Centered Care



Membership


What does becoming a CMSNE Member mean to You?

- **RN/CCM credits** at numerous virtual or in person programs held through out the year at locations in ME, NH, MA, RI – exciting new opportunity to offer 8 free webinars through the CMSA Northeastern Regional Coalition to our members.
- **Networking** opportunities encouraging sharing and growth in Case Management knowledge
- **Support** of yourself as a Professional Case Manager and your role by other Professional Case Managers who have had similar experiences




What does becoming a CMSNE Member mean to You?

- **Membership** options of Case Manager Member, Associate Member, Student, Retired Member
- **20% Discount** on CCM renewal with CMSA/CMSNE Membership. If CCM discount on CMSA membership
- **Access** to bi-monthly Newsletter which covers information of interest from our membership
- **Scholarships** available to members who actively participate in CMSNE



What does your becoming a CMSNE Member mean to CMSNE ?

- **New** ideas to keep us fresh and current
- **Committee** membership growth
- **Educational program** identification – sharing of topics that are important and relevant to your practice
- **Speaker** opportunities at conferences from membership
- **Expansion** of Case Management knowledge from your perspective




JOIN CMSA – CMSNE TODAY
Considering joining?

National dues \$170, plus local chapter MA1 – New England \$35 = \$205


CCM certified individuals joining can take advantage of 20% off the National dues, that is a savings of \$34. **Cost \$171** (includes national and local dues)

Added bonus as a CMSA member you receive 20% off of your CCM renewal fee



Scan QR code or join online at CMSA website
<https://cmsa.org/membership/individual-membership/>
*Be sure to join MA1 – New England Chapter

CMSNE is proud to announce our newly designed website.
Please visit and take a tour and see all our new opportunities and resources.



Upcoming Webinars and Conferences
Register online at CMSNE website

Virtual Case Management Week Offerings – free to members and non-members
Wednesday, October 12 – 12:00 noon - **Nurse Malpractice Data Trends**
- 1 RN & CCM credit - FREE


Thursday, October 13 – 12:00 noon – **CMSA Health IT Survey – Insights from the 2022 Health Information Technology Survey** - 1 RN & CCM credit - FREE

October 21 & 22 – **Preparing for Case Management Certification** – Encompass Health – New England Rehabilitation Hospital, Woburn, MA
Interested in a virtual option? Contact the chapter office.

Wednesday, October 26 – 5:00 PM – **Clostridioides Difficile: Reducing Mortality and Morbidity with Effective Care Coordination and Transitions – Webinar**
1 RN, CCM & SW credit – FREE


Check out CMSNE's On-Demand Offering Library - 9 options of previously presented webinars to select from.

CMSA Northeastern Regional Coalition



Exciting New Opportunity for the Chapter
CMSNE is entering into a collaboration with 7 other CMSA chapters in the Northeast Region to offer to their membership 8-10 FREE educational webinars a year, awarding 10-12 credits.

Next Offering
Tuesday, November 15 – 6 PM – **Case Management: Leadership with a Focus on Ethics**
– Speaker Melanie A. Prince, MSS MSN BSN NE-BC CCM FAAN, USAF, Colonel, retired
- sponsored by the Central NJ Chapter of CMSA. 1.5 RN & CCM Ethics credits



2022-23 CMSNE Board

President: Nancy Benoit
President Elect: Shahzina Karim
Vice President: Jennifer Amadon
Secretary: June Stark
Treasurer: Mary McClintock

Directors at Large: Barbara Chambers, Tammy Masse
Maine Extension Chair: Cindy Smith
New Hampshire Extension Co-Chairs: Karen Mackey, Doug Cushman
Rhode Island Extension Chair: Lizabeth Castellucci



Special thank you for their service to the chapter for whose term on the CMSNE Board has come to an end

- Glen and Kristy Badger
- Doug Cushman
- Michele Diamond
- Sharon Kerner



SEEKING COMMITTEE VOLUNTEERS 2022-23 TERM

Can you share your time and talents to help strengthen the chapter?

CMSNE is looking for members to volunteer for committees. Time commitments vary according to committee. Are you interested? Visit the CMSNE table and learn more about what's involved.

- | | |
|---|--|
| <ul style="list-style-type: none"> • Bylaw Committee • Membership Committee • Nominating Committee • Public Policy Committee • Scholarship/CMOY/AOSE Committee • Social Media Coordinator | <p>EDUCATIONAL PROGRAMMING</p> <ul style="list-style-type: none"> • Hospital Based CM Conference • Building Strategies Conference • Caring for Frail Elders Conference • Ad Hoc Program Committee • State Extensions |
|---|--|



Special thanks and appreciation to the dedicated members who coordinated this event:

- Nancy Benoit, RN, CRRN, CCM – Chair
- Barbara Chambers, RN, MS
- Jackie Hall, RN, BSN, MHA, CCM
- Tammy McCauley-Masse, BSN, RN, CRRN, CCM, CMGT-BC

Special thanks and appreciation to today's conference sponsors:

Acceptance of support from this sponsor in no way implies endorsement of their products and/or services by CMSNE, the program's accreditation agencies and session speakers.

Social Initiative

Since the onset of the Covid-19 Pandemic, Food Insecurity has increased; food banks or pantries have had to reduce their hours significantly due to staffing issues or a lack of supplies, some have even closed due to shelter in place orders. By the end of April 2020 more than one in five households in the US, two in five households with mothers with children 12 and under, were food insecure. Globally, the Pandemic has nearly doubled the number of people suffering acute hunger; totaling more than a quarter of a billion people within the year so it's more important than ever to think about those around us that continue to struggle with Food Insecurity.



We are so pleased to have New Hope and Home Base here with us for our conference and wish to support them with donations



Important Conference Details to Make the Most out of your Experience

PLEASE for the courtesy of your fellow attendees & speakers:

- Shut off or mute all electronic devices **and consider putting your phone away to enjoy the full speaker experience.**
- Excuse yourself from the meeting room if you need to take a call or use your phone.
- Keep private conversations and chatting to a minimum.
- Use the portable microphone to ask speaker questions. Please raise your hand and a committee member will be happy to bring it to you.
- WiFi Access is through the Southbridge Connection – no password needed
- Access conference handouts by utilizing the QR code found on your yellow conference insert.

Important Conference Details to Make the Most out of your Experience

- Exhibitors are located around the perimeter of the lobby. Please take the opportunity to visit with them during the breaks to learn about their services and thank them for their support.
- All food service will be served in this meeting space.
- **Sessions will begin on time.** Please be mindful and be seated promptly.
- If you have any concerns that need to be addressed during the conference feel free to approach any board member or members of the conference committee, we will do our best to address your needs.



Continuing Education & Conference Evaluation

- **All registered attendees should have received a link this morning to the online conference evaluation. Please do not access until the end of the conference as once started you are not able to restart.**
- **All online evaluations must be completed within 7 days of the conference to receive credits.**
- **Your certificate of attendance will be sent to you within 3-5 business days following the conference to the email you registered with.**
- **We have been approved for 6 RN, CCM and SW credits for each day general session offerings.**

Questions or concerns contact the chapter office.



Long Term Care: The weakest link in US Healthcare

Speaker:
Irving Stackpole, RRT, MEd
President, Stackpole & Associates, Inc.

The content and views presented in this program are those of the independent speaker, while CMSNE endorses the pursuit of educational opportunities attendees should exercise their own professional and independent judgment when interpreting the content of the program.

Irving Stackpole, RRT, MEd

With decades of experience in healthcare and human services, Irving leads a team of uniquely qualified consultants at Stackpole & Associates in designing and delivering market research, training, and marketing services to healthcare and aging services organizations throughout the United States and internationally. In addition to the publication of many articles in national and international trade magazines, peer-reviewed journals and newspapers, Irving has been quoted in The New York Times, The Financial Times and Forbes. He is a popular speaker, having addressed audiences at conferences throughout the United States and internationally.

