

CRITERIA FOR RECOGNITION OF SERVICE EXCELLENCE AWARD

Minimum Criteria:

- Must be current member of CMSNE for two years and currently in good standing.
- Must have at least one national healthcare-related certification at time of nomination. (CCM, CDMS, CRC, CRRN, COHN, etc.).
- Current Curriculum Vitae or other form of documentation must indicate that the nominee is actively managing cases at the time of receiving the award.
- Two (2) letters of reference who can provide additional information to support the nominee for this award.

Award Criteria:

- Nominee should have made significant contributions to their current and previous employers, and have demonstrated innovative service to their clients and the practice of case management.
- Nominee should be recognized as a “thought leader” committed to CMSA’s mission ... *advancing case management*.
- Two Letters of Recommendation. • One letter must be from nominee’s current employer where nominee has been actively case managing cases for at least one year of employment. • One should include a complete explanation as to why this case manager is submitted for the Award of Service Excellence.
- Recommendation must include how the nominee’s contributions:
 - Advance case management
 - Exemplify the definition of Case Management as defined in CMSA’s Standards of Practice for Case Management †
 - Demonstrate service excellence to the case management community on a daily frontline basis
 - Incorporate innovation, creativity and resourcefulness in his/her case management practice
 - Serving others through community service by utilizing their CM skills in a non-practice setting

† *Professional Case Management is a collaborative process of assessment, planning, facilitation, care coordination, evaluation and advocacy for options and services to meet an individual’s and family’s comprehensive health needs through communication and available resources to promote patient safety, quality of care and cost effective outcomes.— Revised 2020©*

What happens to your entry?

- Entries are screened for minimum criteria at local office
- Entries meeting minimum criteria are forwarded to CMOY/Scholarship Committee
- Each entry is individually evaluated according to official criteria as outlined above
- The Committee evaluates entries. The highest ranking entry will be recommended by the Committee to receive the Distinguished Award of Service Excellence. In the event of a tie it is the discretion of the Committee to make the final choice as to the recipient of the award.
- The Board ratifies the recommendation and the Committee Chair and CMSNE President notifies the recipient.
- The Recognition of Excellence Awards will be presented at the CMSNE Annual Conference in September 2023.

Award Benefits

- Complimentary Full-Conference Attendance for Winner
- Official Award Ceremony Recognition at Annual Conference
- Recognition Plaque
- Announcement in Chapter Newsletter and website
- One Year Complimentary CMSNE Chapter Membership

Further inquiries on Recognition of Excellence Awards can be directed to:
CMSNE, 603-329-7481, Email: CMSNE@CMSNE.org