

The Ethical Evolution of Healthcare – Keeping it Human
Saturday, November 2, 2024 8:00 AM – 4:30 PM
Elks Lodge, Portland, ME



Conference Purpose Statement:

Case Management is defined as a professional and collaborative process of working with humans, Artificial intelligence is defined as “intelligence exhibited by machines”. How will these two shape the evolution of healthcare?

At the heart of case management is working with people of all ages/cultures who often struggle with hardships such as dementia, homelessness, substance use disorders, behavioral health concerns and much more. Join us as we explore and highlight the “human” interactions case managers can have including learning techniques to elevate the care for individuals living with dementia, define age friendly health systems, highlight work with our most challenging patients and ensure cultural humility in mobile health clinics to meet the needs of vulnerable populations.

This conference will explore AI’s potential impact on care management, utilization management, legal, ethical and equity concerns with this rapidly evolving technology.

Overall Conference Objectives:

Upon completion of this conference the attendees will be able to:

- Discuss the legal, ethical and health disparity concerns of AI in case management practice
- Define the ethical implications of utilizing AI in making utilization management decisions.
- Utilize the 4M framework (What Matters, Medications, Mentation, Mobility) in developing effective paths of care through system integration and collaboration
- Describe the unique role that human interpreters play in fostering cross-cultural communication
- Discuss harm reduction for patients with complex social and medical needs who are experiencing homelessness.

6.0 RN, SW and CCM Ethics Credits

Registration: **EARLY BIRD** until 10/1 \$125 CMSNE member, \$170 non-member,
AFTER 10/1 \$130 CMSNE member, \$175 non-member
Registration includes continental breakfast, boxed lunch and coffee breaks

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