

Lynn S. Muller, JD, BA-HCM, CCM, began her career at Pace University as a registered professional nurse (RN), went on to earn her bachelor of arts degree in health care management at St. Peter's University of New Jersey and then her Juris Doctor from Quinnipiac University School of Law in Connecticut. She is currently a practicing attorney and the managing partner of Muller & Muller. Her practice includes defense of healthcare professionals before the state licensing boards, case management litigation, family law, wills, trusts and estates, as well as consulting representation of medical practitioners, facilities and health service corporations on such issues as regulatory compliance and day-to-day operations.

Dr. Muller is a popular and sought-after keynote and session speaker at national and regional conferences. She is the contributing editor of *Professional Case Management*, the Official Journal of the Case Management Society of America (CMSA) and the Commission for Case Management Certification (CCMC), and a former member of the board of directors of CMSA of New York City. She is an adjunct professor at Saint Peter's University School of Nursing in the MSN and DNP Programs. Dr. Muller is the author of over 85 articles in nursing and case management journals and was featured in the *Journal of Nurse Administrators*. She is a contributor to the 2016 CMSA Standards of Practice and CMSA Career & Knowledge Pathways, the author of the Legal & Ethical Chapter of the 6th ed. of the *Case and Population Health Chapter for Leadership and Nursing Case Management* by Diane L. Huber, published by Elsevier.

Dr. Muller is the author of both legal chapters of the 3rd edition of *Case Management: A Practical Guide for Education and Practice* and 3rd edition of the CMSA Core Curriculum for Case Management. She is a former Commissioner for the Commission for Case Management Certification (CCMC), where she now serves on the Professional Development and Education Committee, is a certified facilitator for CCM CERTIFICATION 360™ A Multi-day Immersion Program and other special projects. She is a contributor to the CCMC Case Management Body of Knowledge (CMBOK) and a past president of the New Jersey Chapter of CMSA. Dr. Muller is the former director of social services for the Borough of Bergenfield, NJ, a community-based case management program she developed and initiated. Dr. Muller has also served her community as public defender, municipal court judge, councilwoman and chaired the Borough's Barrier Free Committee. She is married to her law partner and is grandmother of four.