



The
Changing
Face of
Healthcare -
Are you
Ready?



The Changing Face of Healthcare – Are you Ready?
Friday, April 25, 2025 8:30 AM – 4:30 PM
6 RN, SW & CCM* credits
(*1.25 of the CCM are approved for ethics credits)



Case Management Society of New England
WWW.CMSNE.org

The Case Management Society of New England (CMSNE), is the New England Chapter of the Case Management Society of America (CMSA), a multidisciplinary, interdisciplinary network of healthcare professionals working in the specialized practice of case management.

Our Chapter members hail from Massachusetts, Rhode Island, Maine, New Hampshire, Vermont and Connecticut.



Membership



What does becoming a CMSNE Member mean to You?

- **RN/CCM credits** at numerous virtual or in person programs held through out the year at locations throughout New England
- **Networking** opportunities encouraging sharing and growth in Case Management knowledge
- **Support** of yourself as a Professional Case Manager and your role by other Professional Case Managers who have had similar experiences



What does becoming a CMSNE Member mean to You?



- **Membership** options of Case Manager Member, Associate Member, Student, Military, Retired Member
- **Access** to chapter related news which covers information of interest from our membership
- **Scholarships** available to members who actively participate in CMSNE



What does your becoming a CMSNE Member mean to CMSNE ?



- **New** ideas to keep us fresh and current
- **Committee** membership growth
- **Educational program** identification – sharing of topics that are important and relevant to your practice
- **Speaker** opportunities at conferences from membership
- **Expansion** of Case Management knowledge from your perspective

Join CMSA & CMSNE the Premiere Case Management Professional Organization

Did you know!

For the cost of about 4 cups of coffee a month you could be a CMSA/CMSNE member!
Pay your membership in monthly installments






Join us for a cup of networking

Learn more here about membership:
<https://cmsa.org/membership/>

Learn more about the Case Management Society of New England:
<https://cmsne.org>

Join CMSA/CMSNE with Flex Pay and pay about \$15/month





JOIN CMSA – CMSNE TODAY

Considering joining?

National dues \$170, plus local chapter MA1 New England \$35 = \$205



Scan QR code or join online at CMSA website

<https://cmsa.org/membership/individual-membership/>

*Be sure to join MA1 – New England Chapter



JOIN CMSA TODAY AND CMSNE WILL PAY FOR YOUR LOCAL CHAPTER DUES

Non-members attending today's conference and having paid the full non-member rate registration, if you join onsite today through the CMSA on-line membership portal and then share your paid CMSA membership payment receipt with the chapter office cmsne@comcast.net and CMSNE will pay for the \$35 chapter dues.

Remember just join CMSA (\$170) – we will handle the CMSNE chapter dues (\$35).

Use the QR code below or this link:

<https://cmsa.org/join-now/>



CMSNE LEARNING ASSESSMENT SURVEY

Can you help us out?

Complete the survey by using the QR code here or on the back of the agenda handout and receive a raffle ticket to the CMSNE 2025 Scholarship raffle.

SEEKING YOUR FEEDBACK ON :

- Topics of interest
- Meeting format style
- Preference for meeting time
- Preference for meeting locations

Help CMSNE meet your educational needs - Thank You



Learn more about CMSNE visit our website:

www.cmsne.org



Upcoming Webinars and Conferences

Register online at CMSNE website

Check out CMSNE's On-Demand Offering Library - options of previously presented webinars to select from.

CMSNE 2025-26 EDUCATIONAL EVENTS

CMSNE's Preliminary schedule of educational events for 2025-26. Watch for upcoming details for attendees, sponsors and exhibitors. Plan now to be part of these events.



START PLANNING YOUR 2025-26 CASE MANAGEMENT EDUCATIONAL SCHEDULE

APRIL	THE CHANGING FACE OF HEALTHCARE - ARE YOU READY? Friday, April 25, 2025 - 8:00 AM - 4:00 PM Canton, MA
MAY, JUNE & JULY	PEDIATRIC LUNCH N' LEARN WEBINAR SERIES - 12 NOON - 1 PM Session I - Thursday, May 29, 2025 - From Screening to Solutions: Ethical and Collaborative Approaches to Pediatric SDOH Session II - Wednesday, June 11, 2025 - Collaboration between Inpatient and Outpatient Teams for Medically Complex Pediatric Patients Session III - Wednesday, July 16, 2025 - Cultural Implications Impacting Complex Pediatric Case Management: Medical Gaslighting's Wrath
JUNE	CASE MANAGEMENT SOCIETY OF AMERICA - ANNUAL CONFERENCE Dallas, TX - June 24-27, 2025
SEPTEMBER	MAINE REGIONAL CONFERENCE September 2025
OCTOBER	CASE MANAGEMENT WEEK CELEBRATION October 12-18, 2025 Regional in-person and virtual celebration offerings
NOVEMBER	NEW HAMPSHIRE IN-PERSON EVENT Networking, Vendor and Educational Event
JANUARY & FEBRUARY 2026	2026 ACUTE HOSPITAL BASED CASE MANAGEMENT CONFERENCE Saturday, January 24 & February 6, 2026 8:30 AM - 1:30 PM - Virtual
CASE MANAGEMENT SOCIETY OF NEW ENGLAND A PROUD CHAPTER OF THE CASE MANAGEMENT SOCIETY OF AMERICA 74 Buckboard Rd., Duxbury, MA 02332 Phone: 603-329-7481 Email: CMSNE@CMSNE.org Website: WWW.CMSNE.org	

NEW PEDIATRIC SPECIAL INTEREST GROUP (SIG) WEBINAR SERIES

Join CMSNE for our Pediatric SIG Lunch n' Learn Webinars – 12 – 1 PM



Thursday, May 29, 2025 – From Screening to Solutions: Ethical and Collaborative Approaches to Pediatric SDoH (CCM ethics credits)



Wednesday, June 11, 2025 – Collaboration between Inpatient and Outpatient Teams for Medically Complex Pediatric Patients



Wednesday, July 16, 2025 – Cultural Implications Impacting Complex Pediatric Case Management: Medical Gaslighting's Wrath

1 RN, SW and CCM credits each session

\$10 CMSNE members, \$15 CMSA members not part of CMSNE, \$25 non-members

Register at chapter website: www.cmsne.org/chapt-events/

Case Management

INNOVATIVE SOLUTIONS
IMPROVED OUTCOMES

35TH
ANNUAL
CONFERENCE

CMSA 2025 ANNUAL CONFERENCE & EXPO
June 24-27, 2025 | Hilton Anatole | Dallas, TX

cmsa.org



2024-25 CMSNE Board



President - June Stark, RN, BSN, MEd

Immediate Past President – Nancy Benoit, RN, CCM, CRRN

Vice President – Sheila Bennion, RN, CCM

President Elect – Karen Mackey, BSW, MBA

Secretary – Tammy J. McCauley-Masse, BSN RN CRRN CCM

Treasurer – Mary McClintock, RN, MSN, CCM

NH Extension – open opportunity

MA Extension – Karen Hanrahan, BSN, RN

ME Extension - Cynthia Smith, RN, BSN, CCM & Mary McNulty, RN, MSN, CCM, ACM-RM

RI Extension – Vanny Nhem-Raphael, BSN, RN, MBA, CCM

Directors at Large

Ellen Rearick, RN, CCM

Evelin Viera, MSN, RN, CCM

Executive Director – Maureen Ferguson



SEEKING VOLUNTEERS 2024-25 TERM

Can you share your time and talents to help strengthen the chapter?

CMSNE is looking for members to volunteer for committees.

Time commitments vary according to committee. Are you interested?

Visit the CMSNE table and learn more about what's involved.

EDUCATIONAL PROGRAMMING

- | | |
|-----------------------------------|---|
| • Bylaw Committee | • Building Strategies Conference |
| • Membership Engagement Committee | • CMSNE Annual Conference |
| • Nominating Committee | • Ad Hoc Program Committee |
| • Public Policy Committee | • State Extensions (ME, NH, MA, RI) |
| • Scholarship/CMOY/AOSE Committee | • Specialty Groups (Pedi, Military, SW) |
| • Social Media Coordinator | • Community Awareness |



Special thanks and appreciation to the dedicated members who coordinated this event:

Karen Mackey, BSW, MBA
Ellen Rearick, PhD, RN, CCM
Evelin Viera, MSN, RN, CCM



CMSNE Striving to reduce our carbon footprint

CMSNE has created QR Access Codes to reduce paper copies. Access to all conference and chapter related documents can be accessed by the QR codes on the handout provided to you at registration.

Wi-Fi Network: Point32HealthGuest

On the Point32Health Guest WiFi page, select Register for 24-hour guest access follow directions to complete registration, confirmation and sign on.

Check in on your Social Media Accounts



Have a Social Media Account?
 Check in now and share your conference experience through out the event.

LinkedIn

Important Conference Details to Make the Most out of your Experience

PLEASE for the courtesy of your fellow attendees & speakers:

- Shut off or mute all electronic devices **and consider putting your phone away to enjoy the full speaker experience.**
- Excuse yourself from the meeting room if you need to take a call or use your phone.
- Keep private conversations and chatting to a minimum.
- Use the portable microphone to ask speaker questions. Please raise your hand and a committee member will be happy to bring it to you.

Important Conference Details to Make the Most out of your Experience

- Please take the opportunity to visit with the Exhibitors during the breaks to learn about their services and thank them for their support.
- All food service will be served in this meeting area.
- **Sessions will begin on time.** Please be mindful and be seated promptly.
- If you have any concerns that need to be addressed during the conference, feel free to approach any board member or members of the conference committee, we will do our best to address your needs.



Continuing Education & Conference Evaluation

- All registered attendees should have received a link this morning to the online conference evaluation. **Please do not access until the end of the conference as once started you are not able to restart.**
- All online evaluations must be completed within **7 days** of the conference to receive credits.
- Once the online evaluation is completed you will receive your certificate directly from the chapter office within 2-3 business days.
- We have been approved for 6 RN, CCM (1.25 ethics) and SW credits.

Questions or concerns contact the chapter office.

Special Thanks to Conference Sponsors



SPECIAL THANKS:

Careforth for sponsorship of the conference water bottles.

New Hampshire Orthopaedics Center for the sponsorship of conference tote bags.

PLEASE BE SURE TO VISIT THE CONFERENCE EXHIBITORS AND THANK THEM FOR THEIR SUPPORT OF THIS EVENT.

Acceptance of support from this sponsor in no way implies endorsement of their products and/or services by CMSNE, the program's accreditation agencies and session speakers.