



Nova Leap's Story

Nova Leap's story has always been, and remains, about family.

While Nova Leap has grown to be one of the larger home care companies operating in the United States and Canada, its inception can be traced back two decades to one diagnosis that had a lasting impact on our family – Parkinson's.

Symptoms were slow to develop but, over time, we lost a beloved member of our family. During that time, we also saw the positive impact that home care can have on families and individuals dealing with dementia and set out to create an organization that would serve others that found themselves managing similar situations.

Since 2016, we have had the privilege of serving thousands of families across two countries and of attracting a team committed to one of life's most fulfilling duties – helping others.

Our mission, our values and our approach remains the same today as it did when we started – one family at a time.

Chris & Jill Dobbin
Founders



CARE EXCELLENCE

Nova Leap Home Health is a trusted private home care agency, providing compassionate, reliable, and professional in-home support. We offer care wherever you call home, including but not limited to private residences, assisted living communities and retirement communities. Our services range from a minimum of four to twenty-four hours per day, including live-in care for around-the-clock support. A staff nurse develops and oversees care plans, working closely with clients, families, and healthcare providers to ensure safety, well-being, and independence at home.

Our experienced and dedicated team consists of:

- Full-time Nurses on Staff
- CNAs, HHAs, Companions
- Hourly Care up to 24 hours
- Live-In Caregivers

Our services can be funded through:

- Long-Term Care Insurance
- Private Pay
- Veterans Benefits

All caregivers are thoroughly screened through:

- Comprehensive application process including an in-person interview
- Criminal Background Check
- Annual Drivers Abstract Review from the Department of Motor Vehicles
- Minimum of 2 professional reference checks
- Nurse Registry check

All caregivers are fully insured by the Workers' Compensation Board and bonded.

SERVICES



DEMENTIA CARE

Compassionate, personalized care for individuals with Alzheimer's and dementia.



PERSONAL CARE

Assistance with daily tasks empowers independence while respecting privacy and dignity.



MEAL PREP & GROCERIES

Planning, efficient shopping, and preparation of nutritious meals tailored to dietary preferences.



TRANSPORTATION & ERRANDS

Reliable transportation ensuring safe and timely travel for appointments and errands.



COMPANIONSHIP

Engaging activities and consistent interaction promote emotional well-being.



MEDICATION REMINDERS

Timely reminders to take medications and promoting adherence to prescribed health routines.

SERVICES



LIGHT HOUSEKEEPING

Caregivers assist with household chores to ensure a clean, safe living environment.



HOSPICE SUPPORT

Our caregivers provide hydration, nutrition, companionship, and compassionate support.



LIVE-IN CARE

Continuous, in-home support offers personalized care and dependable assistance.



RESPIRE CARE

Temporary relief for family caregivers ensures daily needs are met.

DEMENTIA CARE & TRAINING

Nova Leap Home Health strongly believes that a well-educated team delivers better care with confidence and compassion. Our caregivers undergo various training tailored to client needs, and many are specifically trained in Teepa Snow's Positive Approach™ to Care. This training equips us with practical skills that improve care for individuals living with dementia.

Teepa Snow, an internationally recognized expert and leading educator in dementia care, developed the Positive Approach™ to Care, a set of hands-on techniques designed to help caregivers provide the best possible support.

As Teepa Snow says, "Until there's a cure...there's care!"

This person-centered approach equips our caregivers with the interpersonal skills needed to effectively support clients living with dementia or other brain changes, ensuring better care and a more compassionate experience.

Our caregivers are required to complete a minimum of 12 hours of in-person and self-study training annually. This training includes, but is not limited to:

- Dementia Care - Teepa Snow's Positive Approach™ to Care
- Performing Safe Transfers
- Home Care Safety
- Transportation Safety
- Fire Safety
- Preventing Workplace Violence
- Infection Control
- Confidentiality/HIPAA



AGENCY OFFICES - NEW ENGLAND

Massachusetts

Nova Leap Home Health
Holyoke, MA
413-533-5336



Nova Leap Home Health
Marion, MA
508-748-1331



Nova Leap Home Health
South Deerfield, MA
413-665-9058



Nova Leap Home Health
Worcester, MA
508-842-5576



New Hampshire

Nova Leap Home Health
Amherst, NH
603-546-6060



Nova Leap Home Health
Lebanon, NH
603-678-8485



*VA Community Care Network
Provider*



Learn more at www.novaleaphealth.com or scan the QR code to book an assessment.